

Patients Satisfaction Survey



Name _____

Nationality _____

Date _____

When did you visit us for the last time _____

What kind of consultation did you have? _____

The Doctor name that attended you was _____

Are you still coming to ParkwayHealth ? _____

1. Please rate your experience on the following scale:

| | Excellent | Very good | Good | Fair | Poor |
|--|-----------|-----------|------|------|------|
| Reception Information | | | | | |
| Waiting time | | | | | |
| Nurses treatment | | | | | |
| Doctor treatment | | | | | |
| Pharmacy | | | | | |
| Facilities | | | | | |
| Billing (clear & easy) | | | | | |
| Overall how was your experience with us? | | | | | |

If you rated any of this items bellow good, can you tell us why:

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Would you recommend our services/doctors? Why or why not?
